

## 2019 Wholesale Plant Terms & Conditions

*The terms and conditions outlined below are for all wholesale plant orders. Promotional, discount and contract orders may be subject to different terms and conditions.*

### **Plant Information and Order Requirements**

- ) Agrecol 32
  - Size (2.5" square x 3.5" deep pot, 14.46 cu.in.), 32 pots per tray
  - Plants may be ordered in full trays (32 pots per tray) or in partial/mixed species trays. Partial/mixed species must be ordered in multiples of four (4, 8, 12, 16, 20, 24, and 28). Partial/mixed tray plants have different pricing. Please refer to our current order form.
  - Minimum order is 4 trays
- ) Agrecol 50
  - Size (2" square x 5" deep plug, 11.90 cu.in.), 50 plugs per flat
  - Species are sold by full flats only
  - Minimum order is 4 flats
- ) We guarantee our plants to be true to botanical name, hydrated and healthy at the time of shipment. Plants are not warranted beyond the purchase price.
- ) **Contract growing is available, contact us for more information.**

### **Availability and Back Orders**

- ) Availability and pricing are subject to change.
- ) We do our best to have orders ready by the requested pick up/ship date; however, Agrecol cannot guarantee this. There may be factors beyond our control that can delay the germination of certain species. We will notify our customers of availability issues and discuss options: substitution, backorder, cancellation.

### **Billing Terms**

- ) All orders must be paid in full prior to shipment/pick-up (except for customers with approved terms). If balance is not paid in full before shipment/pick-up, Agrecol may withhold your order. Additional holding/restocking fees may apply.
- ) Customers with approved credit will receive NET 30 terms. Invoices are mailed as soon as the plants are shipped/picked up.
- ) You will be billed only for the items picked up/shipped. Backordered plants will not be billed until shipped or picked up.

### **Volume Discount**

- A 3% discount will be extended to orders of \$750.00 or more and a 5% discount for orders of \$1,500.00 or more, for the duration of the season.
- Discount applies to plant material only.
- Agrecol reserves the right to not combine this discount with any other promotional offers or discounts.

### Shipping /Order Pick-Up Information

#### ) Shipping

- Shipping costs are calculated using the product cost before discounts are applied.
- Plants are scheduled to ship Monday through Wednesday. Please note that order confirmations indicate the day your order will ship and not the delivery date of your order. The carrier will typically deliver within one to three days of shipment depending on your location.
- **Orders of 4 - 20 trays** ship via ground carrier. 25% of the product cost will be added for shipping charges.
- **Orders of 21 or more trays** will ship via ground or freight. 15% of the product cost will be added for shipping charges. Freight deliveries will require a dock or loading yard with skid steer to unload. Lift gate service can be requested for an additional fee.
- Shipments are boxed or palletized when shipped with a ground or freight carrier.
- Additional shipping services including lift gate service and delivery notice services need to be scheduled in advance. Please contact us for more information.
- Please inspect your plants at delivery and report any damages immediately. Pallets and boxes should be opened immediately upon delivery.

#### ) Delivery

- We also offer Jobsite/Business delivery by our truck/trailer within 125 mile distance of Edgerton Wisconsin. Orders of **25 trays or more** are eligible for delivery service. 15% of the product cost will be added for delivery charges.
  - Delivery date and time is subject to availability.
  - To better serve all our customers, deliveries are allowed up to 30 minutes on-site for unloading. A service fee of \$50 will be charged for every additional 30 minutes needed to unload. We recommend customers have proper staff/equipment to unload the product to avoid additional fees.

#### ) Order Pick-Up

- Plant orders may be scheduled for pick-up at our greenhouse and are by appointment Monday through Friday. Acceptable pick-up times are Monday through Thursday between 8:00am-4:00pm, or Fridays 8:00am-2:00pm. The pick-up address is: **7900 W Caledonia Rd, Edgerton Wisconsin 53534**
- Please note that the customer is responsible for loading plant material at the time of pick up. Please bring appropriate materials and labor to load and secure your order safely.
- Orders are prioritized based on a “first ordered, first shipped” basis. We will do our best to accommodate your preferred pick up date and time but it may not be possible due to scheduling conflicts. You will receive your scheduled pick up/ship date on your order confirmation form.

### Rescheduling

- ) Customer is responsible to pick-up/receive shipment on the date and time scheduled on the order confirmation.
- ) Agrecol understands that certain circumstances beyond the control of our customers may deem it necessary to change or postpone a pick up or ship date. Changes to ship or pick up date **MUST** be made at least 2 business days prior to that date.



### **Order Changes/Additions**

- ) Order changes must be made two days prior to scheduled shipping/pick-up date. Changes are subject to availability.
- ) Cancellation and restocking fees may apply.

### **Holding Fees**

- ) If an order is held for more than 10 business days from the original scheduled pick up/ship date, a non-refundable 10% holding fee will added to the order.
- ) Additionally, Agrecol requires a non-refundable 25% payment on the order every 2 weeks the order is held until it is paid in full.

### **Cancellations/Restocking**

- ) Any schedule changes or cancellations must be done two business days prior to your scheduled pick-up/ship date. Any changes after this period will be subject to a 15% restocking fee.

### **Return Policy**

- ) All sales are final. Returns will not be accepted.
- ) Customer satisfaction is important to us. Please contact us within 48 hours after receiving your order if you have any questions or concerns about your purchase.
- ) Agrecol takes the utmost care in preparing and packaging plants for shipment. We ensure that they are fully hydrated, healthy and boxed securely for transit. Please contact us within 48 hours if plants are mishandled or damaged in transit. If possible, take photographs, to assist us in handling damage claims.